

# QUANTROS SRM

## Disruptive Events Manager

### Taking Control of Disruptive Behavior

#### Create a Collaborative Care and Supportive Workplace Environment

From the smallest facilities to the largest system, the protocols for responding to disruptive behavior differ greatly. This situation can even apply to individual facilities in large corporations. To bring consistent, repeatable workflows that maintain a safe work environment, Quantros offers the SRM Disruptive Event Manager. Quantros Disruptive Event Manager helps organizations maintain a safe work environment by ensuring that all disruptive events are addressed and managed within The Joint Commission and leadership guidelines.

Part of the Quantros Safety and Risk Management (SRM) family, this application offers robust capabilities for administrators. They include:

- » Processes that support and enforce corporate and facility-level policies and procedures
- » Real time alerts of disruptive events that initiate timely investigation
- » Confidential and secure disruptive event reporting
- » Performance tracking of all personnel
- » Historical trend and intervention tracking for ongoing improvement analysis

#### Simply Safe with Disruptive Event Manager

Like all Quantros applications, Disruptive Event Manager is Software-as-a-Service based, reducing implementation and licensing fees. It relieves you of the administrative and information technology burdens while delivering results. Disruptive Event Manager leverages the same interface and taxonomy as other Quantros Safety and Risk Management (SRM) solutions.

“ Erie County Medical Center has successfully improved our management of disruptive events and overall culture of patient safety. Quantros Disruptive Event Manager has been a vital part of that success. ”

**Anne Victor-Lazarus**  
Vice President of Patient Advocacy  
Erie County Medical Center

For more information about the Disruptive Events Manager module, please scan the QR code to the left or visit us at:

[quantros.com/disruptive-events](https://quantros.com/disruptive-events)