

RRM Mandatory Outpatient Modules at a Glance

Mandatory Requirements

Healthcare providers face the upcoming Hospital Outpatient Quality Reporting (HOQR) Program updates, effective January 1, 2012. Quantros continuously updates its Regulatory Reporting Management (RRM) solution with the new mandatory measures, to ensure compliance and the maximum reimbursement from the Centers for Medicare & Medicare Services (CMS).

These measures will promote high quality care for hospital outpatients. The CMS is required to have a program for hospitals to report outpatient care quality data, and hospitals use standardized measures to qualify for the annual Outpatient Prospective Payment System (OPPS) payment rate. The measures will expand as additional quality areas are identified for improvement, and they will reflect the diverse services provided to outpatients.

Outpatient Facts

Benefits

Lack of insurance, increasing population and diminished access to EDs is forcing the number of patient visits to existing facilities to rise. This strains ED resources, increasing the length of time between registration and treatment. Studies indicate that patient satisfaction is based on ED wait times. Cutting wait times can increase treatment access and improve healthcare delivery. Additionally, for conditions such as pneumonia or AMI, administration of timely antibiotics or thrombolytics/PCI is critical.

Outpatient Requirements

Quantros RRM™ will enable organizations to collect and submit the following Outpatient Measure Bundle for the January 1, 2012 requirements:

- RRM ED Throughput
- RRM Pain Management Measures
- RRM Stroke

For more information about the Outpatient Measure Bundle for the January 1, 2012 please see the other side.

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Outpatient Requirements

- **Pain Management (PM)**

Measure ID #	Measure Short Name
OP-21	Median Time to Pain Management for Long Bone Fracture

- **Stroke (STK-OP)**

Measure ID#	Measure Short Name
OP-23	Head CT or MRI Scan Results for Acute Ischemic Stroke or Hemorrhagic Stroke Patients who Received Head CT or MRI Scan Interpretation Within 45 minutes of ED Arrival

- **ED Throughput (TPT)**

Measure ID#	Measure Short Name
OP-18	Median Time from ED Arrival to ED Departure for Discharged ED patients
OP-19	Transition Record with Specified Elements Received by Discharged Patients
OP-20	Door to Diagnostic Evaluation by a Qualified Medical Personnel
OP-22	Left Without Being Seen (No abstraction or programming needed)

RRM is your source for Clinical Quality Measures and Meaningful Use compliance and reimbursement.

Visit the Quantros website at: www.quantros.com/rrm-mandatory-measures-modules

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