

QUANTROS



SAFETY

Is tracking and addressing safety events and patient risk a time-consuming burden?

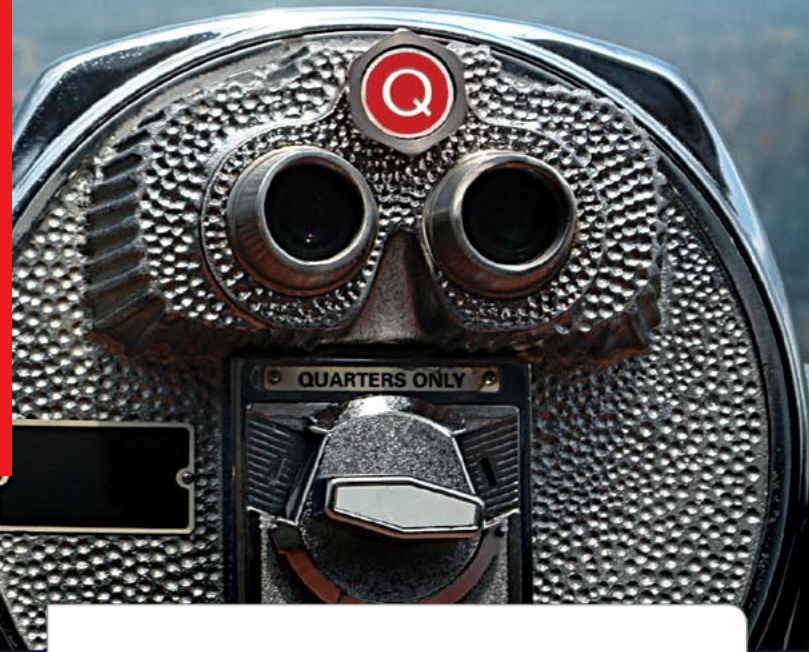
Not for Quantros SRM customers

Quantros Safety and Risk Management is an integrated healthcare solution suite delivered in a Software as a Service (SaaS) format. It helps you protect patients, conserve financial and operational assets and drive performance improvements in patient safety. Quantros SRM™ supports proactive intervention to prevent medication and treatment errors, and your efforts to achieve operational excellence. Its capabilities include Web-based event reporting, tracking, monitoring and workflow management. It empowers staff to make the optimal clinical and operational decisions to preserve health and satisfy patients.

quantros.com/srm

Focus to Improve Care and Reduce Cost

Concentrate on high-priority interventions and manage administrative costs to reduce the frequency and impact of preventable medical errors



Rapid ROI, Improved Profits

SRM modules come in a SaaS format, reducing or avoiding the time, expense and resources required for a typical in-house applications implementation. This allows you to quickly retire expensive legacy systems whose proprietary data can't be shared for collaboration or reporting. Quantros SRM offers long-term savings through claims reserve reduction, premium decreases and reduced patient care expenses.

“ Quantros Event Reporting and Claims Manager modules allowed us to address potentially compensable events quickly and more thoroughly by providing closure of the loop... Increased transparency and multidisciplinary involvement led to an over \$5 million return in captive premium, but even more importantly, better outcomes for our patients. ”

Tammy S. Phillips, CPHRM, CPSO
Director, Risk Management
St. Joseph's/Candler

SRM offers a broad set of technologies and capabilities, with many features and benefits. They include the ability to:

- » Report, track and monitor adverse events in real time
- » Categorize events according to a defined taxonomy
- » Notify stakeholders via email, cell phone or pager
- » Perform root-cause analysis of problems
- » Comprehensively see the organization's safety and risk landscape
- » Reduce manually intensive data gathering tasks
- » Eliminate paper-based systems and processes
- » Manage complaints, and employee and visitor events
- » Maintain a safe non-disruptive workplace
- » Submit data to Patient Safety Organizations (PSOs) and state regulatory agencies

This results in your ability to:

- » Reduce the risk of litigation and bad publicity
- » Reduce or eliminate negative patient events
- » Maintain public confidence
- » Cut the financial and other costs of internal systems
- » Reduce the number and severity of compensable events
- » Easily submit data to regulatory bodies
- » Create cost efficiencies
- » Increase staff productivity
- » Lower care costs
- » Decrease claims reserves and premium

Data Wherever, Whenever

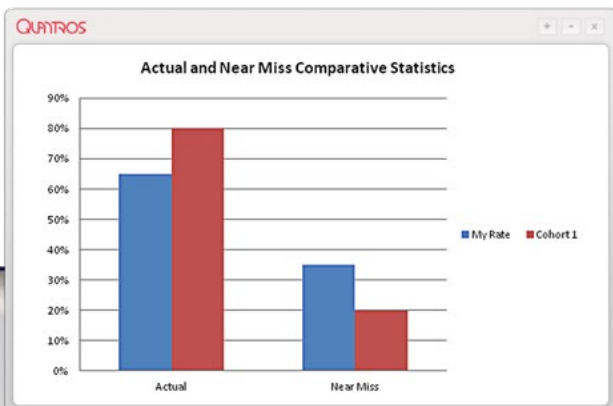
Quantros SRM offers role-based notification and intuitive electronic data entry with ADT system integration. SRM's embedded ad-hoc reporting tools and configurable dashboards deliver action-oriented data to decision makers across your facility or corporation. It also offers a pre-defined taxonomy to support multiple provider settings, including acute and long-term care, and physician's offices.

Reduce Adverse Events

The External Comparative Reporting module leverages a strong taxonomy to produce performance results that allow you to contrast your hospital to similar healthcare providers' facilities. The module also captures events and near-miss data for analysis to create improvement programs that prevent error-causing conditions.

Improve the Enterprise

Quantros SRM data feeds are aggregated with quality and billing data directly into Quantros IRIS. Iris Executive™ is a role-based decision support system that provides information via a configurable interface. It enables users across an organization or system to make the clinical, financial and operational decisions that support quality and patient safety goals.



Data Analytics and Reporting

Quantros supports cutting-edge business intelligence capabilities. SRM's sophisticated analytics tools and features include:

- » **Indicator Scorecard:** Enables organizations to capture data from Safety Event Manager and the SRM Denominator module and report with rate-based metrics.
- » **Safety Surveillance:** Provides continuous event monitoring of SRM-detected events, and alerts designated stakeholders to event clusters, categorized by patient, type or severity.
- » **Comparative Reporting:** Managers can compare their own safety event statistics against those of comparative cohorts. The system enables selection of these cohorts based on AHA profiles derived from a robust Quantros database of acute care facilities that use the Quantros standard event reporting taxonomy.
- » **Corporate Reports:** SRM provides an advanced hierarchy to enable tiered corporate reports and permit cross-facility analysis.

Quantros Patient Safety Center

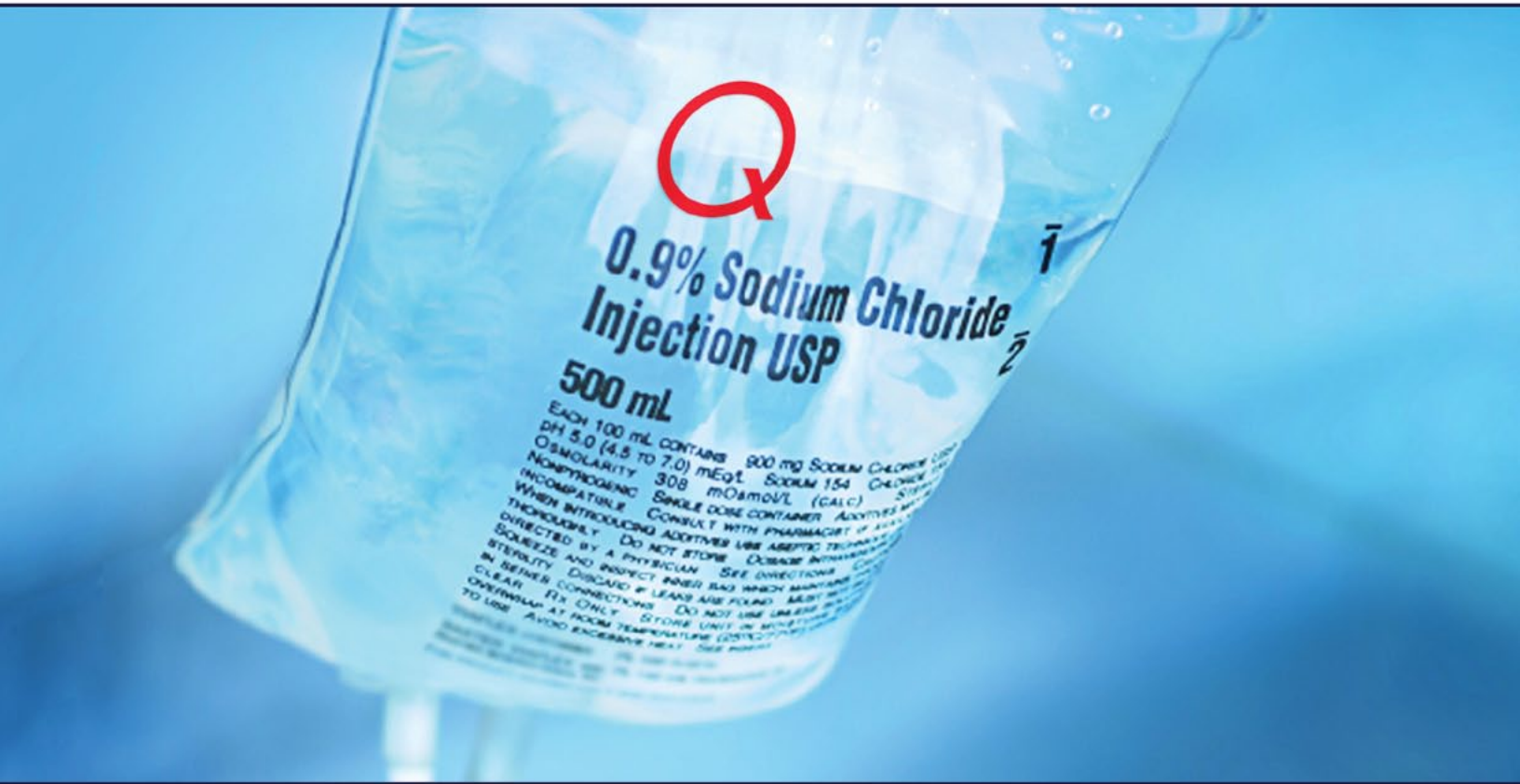
Quantros also offers the Quantros Patient Safety Center™ (QPSC), a certified PSO. This offers federal confidentiality and privilege protection for eligible patient safety event data. The QPSC also delivers:

- » Streamlined submission of designated event data from SRM to the Network of Patient Safety Databases (NPSD)
- » A safe repository for all SRM data
- » Analytical, advisory and implementation services

“Regarding the Quantros reporting system, **the gold mine to us is the near-miss information.**”

*Sandra Trotter,
Patient Safety Program Director
Lucile Packard Children's Hospital*

QUANTROS



Create a Safer Care Environment and Reduce Risk Exposure

The SRM product family is integrated with the Quantros technology platform. This allows the modules to seamlessly share data, reducing duplication and work effort. The applications include:

- » Safety Event Manager
- » Feedback Manager
- » Disruptive Event Manager
- » Claims Manager
- » MMSEA Manager
- » MEDMARX
- » PSO Submission Manager

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